

HOTEL TEATRO

Position Description

Position: Bartender	Department: Food and Beverage
Status: Full Time	Reports to: Food and Beverage Management

Position Summary:

Bartenders ensure that patrons have an enjoyable dining experience by providing quality customer service. Bartenders work in the front of the business taking orders, serving food and drinks, and removing dinnerware/glassware from the tables and bar area in a timely manner.

Essential Functions of the Job:

A bartender's primary duty is to provide good customer service, take orders, and deliver drinks according to SOP. In most situations, bartenders are expected to answer questions regarding the menu. They work closely with other wait staff and the kitchen to ensure the restaurant and bar are operating efficiently.

Bartenders are more a part of the cocktail service experience, offering suggestions and recommendations, such as wine pairings. They help to personalize service by engaging patrons in friendly conversation and they should be very knowledgeable about downtown Denver, the surrounding area and local attractions.

The Nickel has revolving menus; bartenders may need to meet with kitchen staff or managers daily prior to service to discuss that day's offerings. Topics in these meetings may include specials, food preparation, and ingredients used, especially if they may be a potential allergen to some diners. Additional duties of a bartender will also include:

- Processing payment
- Greeting customers
- Cleaning tables and assisting in the dining area whenever needed
- Knowledge of basic drink recipes and extensive knowledge regarding wine and wine service.
- Cleaning the bar area at shift end which includes burning the ice well, restocking diminished product, emptying trash cans, and locking all cabinets/storage areas.

Physical Requirements:

- Ability to carry heavy loads such as trays (40 pounds)
- Ability to pull heavy loads (30 pounds)
- Standing, bending, and stooping required.

Education, Experience, Skills:

- High school diploma or equivalent

- 2 years related experience preferred
- Basic knowledge of food, wine, and cocktail ingredients.
- Good command of English language
- Ability to work with people
- TIPS certified preferred
- Neat appearance

Employee Signature _____ Date _____

Manager's Signature _____ Date _____

HR Initials _____