

The Nickel

Position Description

Position: Server/Barista	Department: Food and Beverage
Status: Full Time	Reports to: Food and Beverage Management

Position Summary:

Restaurant servers/baristas ensure that patrons have an enjoyable dining experience by providing quality customer service. Servers/baristas work in the front of the business taking orders, serving food and drinks, and removing dinnerware from the table in a timely manner.

Essential Functions of the Job:

A server's/Barista's primary duty is to provide good customer service, take orders, and deliver food. In most situations, servers are expected to answer questions regarding the menu. They work closely with other wait staff and the kitchen to ensure the restaurant is operated efficiently.

Servers and baristas are more a part of the dining experience, offering suggestions and recommendations, such as wine pairings. They help to personalize the meal and their service is more attentive and formal.

The restaurants have revolving menus; servers may need to meet with kitchen staff or managers daily prior to service to discuss that day's offerings. Topics in these meetings may include specials, food preparation, and ingredients used, especially if they may be a potential allergen to some diners. Additional duties of a server may also include:

- Processing payment
- Greeting customers
- Cleaning tables and dining area
- Setting tables

Physical Requirements:

- Ability to carry heavy loads such as trays (40 pounds)
- Ability to pull heavy loads (30 pounds)
- Standing, bending, and stooping required.

Education, Experience, Skills:

- High school diploma or equivalent
- 2 years related experience preferred
- Basic knowledge of food, wine, and cooking methods
- Good command of English language
- Ability to work with people
- Neat appearance

Employee Signature _____ Date _____

Manager's Signature _____ Date _____

HR Initials _____